



Literacy Council of Northern Virginia

Literacy Lines Fall 2011

Welcome New AmeriCorps Members

By Erin Finn



*Raymond Chow, Setara Habib,
Catherine Ludwig & Jessica Raines*

Once again, it is time to welcome a new group of AmeriCorps members to the Literacy Council of Northern Virginia. These four young adults have chosen to spend a year in service to the Northern Virginia community by becoming lead teachers in our classrooms. Please, join us in giving each of them a warm welcome to the LCNV family.

Raymond Chow comes just a few miles down Interstate 95 from Lorton. Describing his reason for pausing partway through law school and offering a year of his professional life, Raymond says: "The only thing I am sure of is that I want to help people. It is the feeling of helping someone else that [gives] me joy. It is the only thing that gives me a sense of purpose."

A recent graduate of Shenandoah University, Setara Habib has joined AmeriCorps in order to gain teaching experience and explore the field of education.

She confides: "My parents came to the United States as refugees of war. They sacrificed [and] work[ed] hard so that their children could have all the opportunities they did not. For them to have worked so hard...sacrificed so much... means the world to me. I do not wish to take that for granted. I want to live with the selflessness that my parents have showed me by volunteering."

Catherine Ludwig comes to LCNV fresh from an AmeriCorps VISTA position in Roanoke, Virginia, where she taught ESOL classes for high school aged refugees. "Teaching ESL to refugee kids has been amazing. I felt I was truly helping these kids by teaching them something that is the basis of all their other learning. I finished [teaching] wanting to do more to help refugee and immigrant families." Excited about teaching adults, Catherine asserts: "I think it is equally important to teach adults English as it is to teach their children. Learning English encourages them to branch out from their own communities and combat feelings of isolation."

Jessica Raines, another Northern Virginia native, decided to join AmeriCorps after finishing her Masters Degree in Political Science at James Madison University. Having dedicated several years to her studies, she wants to incorporate community service into her life. Jessica states: "I hope to find new community service opportunities that will allow me not only to better the community, but also provide me with an opportunity to grow." We believe she has found the perfect fit here at LCNV.

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LCNV'S MISSION

The mission of the Literacy Council of Northern Virginia is to teach adults the basic skills of reading, writing, speaking, and understanding English in order to empower them to participate more fully and confidently in their communities.

Backed by hundreds of volunteers, LCNV serves more than 1,500 adults in Northern Virginia - an area where 120 different languages are spoken, and one in three families speaks a language other than English.

I was born in China. My parents were farmers. When I was little, I helped my parents work in the farm and took care of my younger sister and brother. After I was marry in Hong Kong. Then we immigrated to USA. I had a problem speaking English. Now I have the opportunity to come to James Lee Senior Center to learn English. I hope to continue to learn more.

- Mei Yeung, LCNV Student

Literacy Council of Northern Virginia

2855 Annandale Road, Falls Church, VA 22042

(703) 237-0866

www.lcnv.org

A Letter from LCNV's Executive Director

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AmeriCorps Instructors

Raymond Chow, Setara Habib,
Catherine Ludwig, Jessica Raines

This newsletter is filled with new names and faces. The back-to-school season brought new staff and new partners into the LCNV family. If the newsletter looks a little different, it is thanks to our new Communications Specialist, Ines Rivera. Ines joined the staff in August and will be working to increase LCNV's visibility in the community through media outreach, better branding of LCNV publications, and continued web-design and development. Ines has a BA in Fine Art from Virginia Polytechnic Institute and an MFA in Creative Writing from American University. Her previous work experienced included five years in communications with the Fabretto Children's Foundation.

Acumen Solutions, Arlington Detention Center, Homestretch, are some of the new organizations LCNV has added as partners. Acumen Solutions, a new corporate partner, completed an amazing upgrade of the Microsoft Access Data base framework LCNV uses for data reporting – all donated as a part of their company's service to the community, which is featured in Donor Spotlight. LCNV was also selected as a participant for Acumen Solutions' Race for a Cause™ to be held on Sunday, October 16th, 2011.

LCNV's Basic Literacy Program is creating new bridges to reach low-literacy clients served by our non-profit partners in the criminal justice system, and clients from Homestretch in need of beginning-level English language instruction now attend LCNV's ESOL class at the James Lee Center. These are just a few examples of LCNV living according to our values: this one, collaboration. At LCNV we define collaboration as partnering, internally and externally, and supporting one another to achieve common goals. Low literacy and language skills are often at the root of unemployment, criminal detention, and homelessness. Reaching the adult learner through collaborative relationships, can only hasten their transition into self-sufficiency.

LCNV continues to support our literacy colleagues in Loudoun County and Prince William County by collaborating on our successful AmeriCorps Program. LCNV serves as the fiscal agent for the grant from the Corporation for National and Community Service, and provides the member recruitment and training of seven AmeriCorps members. Four members serve with LCNV, two with Loudoun Literacy and one with Beacon for Adult Literacy in Prince William County. LCNV's new members are also featured in this issue.



Patricia M. Donnelly
Executive Director

"Mari's self-confidence in both her professional and personal life continues to slowly improve. She is very excited about trying to get into NOVA to take classes that she needs for a promotion in her job. She would have never considered this when we first started working together. Although I am going to have to bring our tutoring to a close after almost three years, I can honestly say this has been one of the most meaningful experiences of my life. Working with Mari has taught me to appreciate my own education as well as to see how difficult life is for an adult who is literacy challenged."

- Phil, ESOL Tutor

Have some good news to share?
Send it to success@lcnv.org

Tutors' Corner

By Elise Bruml



An ESOL Tutor and LCNV Learner work together.

Providing the Council with quarterly reports may be a chore for tutors, but reading them constitutes a treat for the tutoring programs' staff and placement advisors. It's great to receive the information we need regarding learners' instructional hours, not to mention updates on the materials being used with them, and the specific English skills on which their tutoring has focused. However, the best part is learning about students' progress towards their individual learning goals.

A substantial number of our learners would like to improve their English skills in order to pass the citizenship exam. Every round of quarterly reports contains news of Basic and ESOL tutoring students having achieved this ambition. Recent examples include Batama Deidhou and Shpresa Idrizi, both of whom are now proud U.S. citizens. "When I met with Shpresa after she had passed the US citizenship exam, she was so happy she couldn't stop smiling," wrote her tutor, Gina Gianoli. "She was happy not just that she

had passed but that she had gotten all the questions right on the first try. She even corrected the tester on the spelling of Columbus!"

Recent quarterly reports provide examples of students whose improved English skills have helped them pass certification exams or make other employment-related strides. After having passed the necessary test, Jong Soo Lim obtained his dream job of becoming an electrician in the Metro system. Other students, who were already employed, have gained additional responsibilities because of their improved English. For example, Amadou Dumba, a master baker, is sent by his company to teach baking skills to workers in a new production facility, while Henry Cabrera has begun to perform tasks at work that involve writing. Morena Cornejo, who works in a restaurant, now serves as the unofficial intermediary between the rest of the kitchen staff, who speak no English, and the restaurant management. She is frequently asked to interpret between the two groups.

Other ESOL and Basic students have expanded their ability to handle the challenges of everyday life. Youngsim Mun, Kathy Squires' learner, is showing more confidence in advocating for herself. Kathy wrote: "She called me to share how she went to a store's customer service, asked for a refund, met resistance, stood her ground, and got her necessary refund on the defective purchase. I was so proud of her."

Tahira Jamil, has achieved success in another area of everyday life. "Tahira seems overjoyed at her new reading skills," reports Ann Kurzius. "She proudly showed me her first-ever grocery

list. She was able to read it at the store by herself. Imagine having spent a lifetime trying to remember everything, never being able to jot a note to yourself. It's a whole new world for her."

The desire to contribute to their children's education provides strong motivation for students such as Bintou Johnson and Moon Seo. Bintou is now able to read books to her five year old son, while Moon attends Book Bunch meetings with her young daughter.

Tutoring is based on the "Each one, teach one" premise. Amanda Diamond personifies this ideal. Choosing to use her improved literacy skills to help others improve theirs, she teaches the ABCs and letter sounds to other residents of her group home.

Congratulations to all our students who have used what they have learned to enrich their own lives and, in many cases, the lives of others. The Council also salutes the tutors who have helped make it possible for their learners to do so. Their partnerships serve as a reminder to us all that assisting students in improving their English skills is a means to an end, not an end in itself. As always, the tutoring programs' staff and placement advisors look forward to reading about students' progress towards their individual learning goals, whatever these goals may be, in the next round of quarterly reports.

To learn how you can become a Volunteer Tutor, please, visit: www.lcnv.org/tutor or write to tutoring@lcnv.org.

New Partnerships & Volunteer Opportunities

Volunteer Opportunities

LCNV's programs would not be possible without the help of dedicated volunteers. Please consider helping adults learn to read, write, speak, and understand English. Even if tutoring or teaching is not for you, we offer many diverse volunteer opportunities. Call 703-237-0866 Ext. 111 or e-mail volunteers@lcnv.org to learn more about these and other volunteer opportunities.

Basic Literacy Tutors

Help English-speaking adults improve their reading and writing skills. Volunteers tutor learners in the community one-to-one for a couple of hours each week. The schedule is flexible, and no previous teaching experience or foreign language knowledge is necessary. An 8-hour training is required. The next sessions are on September 24th and October 1st at 9:30 am-1:30 pm. Ongoing support is provided.

ESOL Tutors

Help adult immigrants improve their English speaking, reading, and writing skills. Volunteers tutor learners in the community one-to-one for a couple of hours each week. The schedule is flexible, and no previous teaching experience or foreign language knowledge is necessary. A 16.5-hour training is required. The next sessions are on October 15th, 22nd, and 29th at 9:30 am-1:30 pm. Ongoing support is provided.

Student Assessment Specialists

Current volunteers: Testing will be taking place in September, November, December, and January for the classroom programs. We will need your help staffing each class site. You will be hearing from us with a list of all testing opportunities, but in the meantime, please contact lcnvclassroomtesting@gmail.com if you want to be sure to get on that list.

Holiday Gift Wrappers

It's that time of year again! To volunteer for a 3 or 4 hour gift wrapping shift at local Barnes & Noble stores during the holidays, please e-mail lcnvgiftwrap@gmail.com. This opportunity is appropriate for individuals or pairs (unfortunately we cannot accommodate groups). We will start assigning volunteers to shifts in October.

LCNV Partners with Arlington Detention Center

By Molly Chilton

Both LCNV students and volunteers have unique needs, talents and interests. We are always looking for ways to better meet the needs of students in our community, and to utilize the time and skills of our volunteers as best we can. We also know that the training provided to our volunteer tutors is strong and the support we offer tutors is comprehensive. Many organizations cite the need for improved literacy skills for their clients but lack the resources for this. While some organizations refer their clients to us directly, not all organizations are in a position to operate this way. This is what LCNV had in mind when we recently began to collaborate with the Arlington Detention Center.

The Arlington Detention Center houses up to 625 predominately male inmates. Inmates stay an average of 32 days while either awaiting sentencing or transfer to a state penitentiary. The Arlington Detention Center prides itself on being progressive and providing services that will help reduce recidivism rates. One opportunity inmates take advantage of is GED tutoring, since as many as 39% of inmates in state prisons lack a high school diploma. Inmates who are considered at a pre-GED level often require basic literacy skills. Volunteers and staff work with these inmates on Tuesday and Thursday afternoons or during other prearranged times. LCNV volunteers can help develop basic literacy skills for this unique population with further guidance from the dedicated staff and volunteers.

LCNV has teamed up with the Arlington Detention Center to help meet this need. Once volunteers have completed the Basic Literacy Tutor Workshop, they can visit the detention center and receive a brief orientation for volunteers. I visited the detention center with a recent graduate of the Basic Literacy tutor training workshop and my visit only strengthened my resolve to help fill the tremendous need to work with this population.

During our visit, we were welcomed to this state of the art facility by the Education Coordinator, Jeanne Radday, and given a brief tour. Next, we met volunteers and some inmates in the pre-GED class. The class is loosely structured, and led by Jeanne and a talented volunteer who managed to chat with each of the students and check in with them regarding their progress. Jeanne introduced us to two inmates who listened to a brief overview of LCNV and then we got to know a little bit about each other before reading some short passages and practicing vowel sounds. Both men were polite and motivated, and the time went by quickly. The Arlington Detention Center provides a steady stream of students for interested tutors and is ready to welcome LCNV volunteers.

"Najat and I meet at a community center each week where visitors must sign in. The first time we met there, she asked me to sign her in, and she seemed shy or embarrassed about this. We then began to work on writing her name, and that was her homework. For weeks after that, she proudly announced to me that she had signed her own name."

- Laura, ESOL Tutor

Have some good news to share?
Send it to success@lcnv.org

LCNV Connections for Hope — Eagle Scout Project

By Bill Jugus



LCNV Executive Director, Patricia Donnelly, Life Scout Sam Jugus, and Donor Joe Brickey

The Literacy Council of Northern Virginia's (LCNV) Connections for Hope office in Herndon, Virginia, is the beneficiary of four new bookshelves. The donation was part of an Eagle Scout project led by Life Scout Sam Jugus of Boy Scout Troop 30, in Centreville, Virginia. The purpose of an Eagle Scout project is to give a young man leadership experience and provide a service to the community.

Sam is 16 years old. He started his scouting journey in 2001 as a Tiger Scout in Pack 1682 out of Virginia Run Elementary School in Centreville, Virginia. He joined Boy Scout Troop 30 in 2006, and continued to participate and earn merit badges throughout middle and high school with the goal to attain the Eagle rank. Troop 30 is sponsored by Centreville Presbyterian Church, which is led by Scoutmaster Eric McDonnell. This past May, Sam and his Dad participated in the "Walk for Hope" walkathon, benefiting LCNV and its Connections for Hope partners.

After consulting LCNV Executive Director, Patricia Donnelly, Sam presented his Eagle Scout project proposal to his Troop leadership in July, 2010. Following several months of research, planning, seeking approvals, and securing funding, Sam pulled a team of scouts and friends together and began work in July, 2011.

Sam, his fellow scouts, friends and adult helpers built the bookshelves in his parents' garage over three days. The bookshelves are custom built to cover two walls for maximum storage. On August 10, 2011, the bookshelves were delivered to LCNV's Connections for Hope office. The project cost more than \$650 and included \$500 in donations, says Sam, who plans to complete the requirements for Eagle Scout this fall. Twenty-one individuals participated in the project, which took more than 140 hours to complete.

"Teaching people how to read is an important way to help them take advantage of opportunities in our community," Sam says and adds "I'm very proud of my Eagle Scout project and that I was able to help out the LCNV's Connections for Hope office."

Donor Spotlight - Acumen Solutions

By Patricia M. Donnelly

Acumen Solutions is a leading business and technology company with a unique and powerful corporate giving strategy. LCNV is privileged to have them as a new corporate partner. Recently, LCNV benefitted from Acumen Solutions' creative, dedicated solutions-based experience. As part of their corporate giving program, Acumen Solutions invites proposals from employee-recommended nonprofits for a three to

four month business consulting project, which utilizes a team of experienced Acumen Solutions employees. LCNV was awarded a team to help resolve a long-standing database management reporting problem. The issues were so complicated - the data so intertwined - that LCNV staff had difficulties articulating the problems to the Acumen Solutions team. Yet, after listening carefully and following-up with detailed questions, the team identified the issues. Although they worked off-site, they checked in regularly to report their progress and created a back-end framework to solve LCNV's reporting problems. Within months, an elaborate process for accessing data was streamlined so that LCNV can better manage information.

LCNV would like to extend an incredible thank you to the dedicated Acumen Solutions Team, which donated 280 hours of in-kind services: Dan O'Brien, Ryan Spengler, Christopher Robson, Thenu Subramanian, Alex Olivas, and Teagan Kutz.

In addition, LCNV is delighted to be one of ten selected participants in **Acumen Solutions 3rd Annual Race for a Cause™**. An 8K run held on Sunday, October 16 will challenge serious runners and entertain those who want to have fun in the 1K fun run. All proceeds benefit the selected ten local non-profits. Please sign-up to join Acumen Solutions and join the LCNV team. Your participation results in more money raised for LCNV. Thank you to Acumen Solutions.



Donor Highlights (Continued) & Student Spotlight

Student Spotlight

Your generous donations support more than 1,500 LCNV students striving to read, write, speak, and understand English.

Everywhere I see changes in my life. I didn't understand people's words. It was very difficult. Now I can speak English words. Yesterday I went to the bank to tell them I lost my ATM card. They told me that after two weeks they will send the new one. I understood them! When I go to Safeway I go to the cashier by myself. I got a library card so I can borrow books. Now I can do many things by myself!

- Florence, LCNV Student

For many years I did not learn to read or communicate with people in English... I was shy and didn't believe in myself. As my kids grew older I realized how important it was for me to communicate with people in English. My daughter found the Literacy Council of Northern Virginia's classes. I joined the program about a year ago and I did not know how to read or write English. I was very scared at first, but my teacher helped me. Today, I speak English better.

- Tahira, LCNV Student

I came to this country in 1987. I didn't know one word of English. I came single. I work with three families. They help me a lot. My teacher helps me. Now I'm reading English and I also write. With my teacher's help I passed the citizenship exam. I sponsor my children. They get a good education. They respect America. If you are a hard worker than anything you want you can do.

- Sehar, LCNV Student

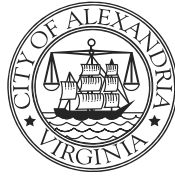
I love this destination in VA. This country does not have any sexual, racial, appearance, or age discrimination, that's why I can have a job that I want to do. I am amazed by Americans' volunteer spirit. My devoted tutor is one of the treasured volunteers. There are many precious things for my children and me to learn in America. I really appreciate the Literacy Council of Northern Virginia.

- Ann Choi, LCNV Student

Thank You LCNV Donors

During the last quarter (July 1 – September 15, 2011), the Literacy Council of Northern Virginia received gifts in the amount of \$100 or more from the following donors:

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Acumen Solutions** | America's Charities | Freddie Mac Foundation Matching Gifts Program | Goulston & Storrs | SunTrust Foundation



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*LCNV volunteer during Fiscal Year 2011

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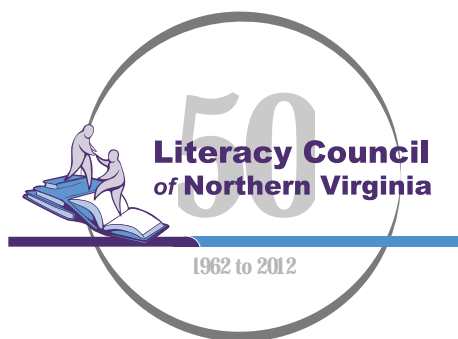
Thank you to the following organizations for providing workplace giving campaigns which distribute funds from individual donors to LCNV:



50th Anniversary— Join the Party!

By Jan Auerbach

June 1, 2011 marks the 50th year that LCNV has brought much needed literacy programs to adults in Northern Virginia. In honor of the thousands of volunteers and students who have passed through LCNV's doors, the organization has been planning several events, set to take place during the Council's 50th anniversary in late 2012. LCNV will honor those individuals who have made the organization's programs a success, as well as bring supporters together in celebration of literacy.



Event details follow:

Sunday, July 1, 2012:

LCNV's kickoff event will be its annual meeting, which will take place at the Ernst Cultural Center on the Annandale Campus of Northern Virginia Community College. The annual meeting will feature a prominent speaker, as well as a panel of students and tutors. Afterward, LCNV will host a party in the reception hall. This is an opportunity to re-connect with former students, tutors, staff members, board members, and other volunteers. Please help us identify and invite all those who have contributed to LCNV's 50 years of success. Every year, LCNV holds an essay contest for its students.

www.lcn.org

The event also is a wonderful opportunity to listen to students' prize winning essays, and witness LCNV's work.



1963 Volunteers

Wednesday, October 2, 2012:

LCNV will hold a fundraising gala in the Main Hall of the Masonic Temple in Alexandria, Virginia.

The evening will feature tastings from Fresh Start Catering, an arm of DC Central Kitchen founded by Robert Egger, one of the evening's speakers. In addition, Drew Storen of the Washington Nationals has committed to speak if his baseball schedule permits, and he is likely to bring some of his teammates. Finally, but certainly not least, author David Baldacci will talk about his writing and passion for adult literacy.



2011 Volunteers

Spring 2013: LCNV's last event commemorating the organization's 50th anniversary will take place on a weekday morning. The organization will bring business,

educational and political leaders together and highlight the importance of literacy in workforce development. The event will showcase the Literacy Council's importance in the region's educational continuum.

Volunteer recruitment for these events has begun! Please consider joining an event subcommittee. Subcommittees will address marketing/publicity, obtaining sponsors, invitations, food, decorations, program, and event logistics. Come and reconnect with friends! In the spirit of Literacy, consider lending the organization your skills and help in the area that suits you. Recruit other volunteers to share in the fun. Please write me at jauerbach@cox.net, and let me know which event and which subcommittee interests you. I look forward to working with you and making make this a memorable year.

In Memoriam

LCNV gratefully remembers two dedicated volunteers who passed away recently.

Doris Culkin, a long-time volunteer who served with LCNV from 1983 – 2001, as both a Basic Literacy Tutor and Basic Literacy tutor trainer, passed away on August 26, 2011.

Sidney Tronic who served LCNV as a Basic Literacy tutor from 1999 – 2004, passed away on August 11, 2011.

LCNV appreciates their years of service and the contributions they made to give the gift of reading to adults in need - a beautiful and lasting legacy.

Upcoming Events (Continued)

OCTOBER

Basic Adult Literacy Tutor Training

Saturday, October 1, 2011

9:30 AM - 1:30 PM

\$40 Fee

*James Lee Community Center

ESOL Tutor Training

Saturday, October 15th, 22nd & 29th, 2011

9:30 AM - 3:30 PM

\$40 Fee

*James Lee Community Center

Acumen Solutions Race for a Cause™

Sunday, October 16, 2011

8:00 AM

Arlington, VA

DECEMBER

Basic Adult Literacy Tutor Training

Saturday, December 3rd & 10th, 2011

9:30 AM - 1:30 PM

\$40 Fee

*James Lee Community Center

LCNV Annual Potluck

Tuesday, December 6, 2011

*James Lee Community Center

Run or Walk for LCNV at Acumen Solutions Race for a Cause™!

Come out and support LCNV at Acumen Solutions Race for a Cause™ 8K and 1-Mile Fun Run, taking place in Arlington, Virginia on **October 16, 2011.**

This is the first time LCNV has been named a beneficiary of the race!

100% of the race proceeds will be distributed to the ten community organizations selected as Recipients.

Please, sign up and join the LCNV team. To register and select LCNV as your organization, visit:

www.theraceforacause.com.



LCNV Gift Wrap

LCNV is gearing up for another successful gift wrap season in December by partnering with local Barnes & Noble Booksellers. This event provides LCNV with the opportunity to educate more people about what we do while helping B&N patrons. Volunteers work at the gift wrap tables at B&N stores during targeted days/times. While wrapping the B&N gifts, volunteers can talk about LCNV's work in the community and how it benefits adults by teaching the basic skills of reading, writing, speaking and understanding English. A donation jar is also provided for B&N patrons to make contributions. With volunteers and customers in a holiday spirit, it's a win-win situation for everyone!

* James Lee Center Address: 2855 Annandale Rd., Falls Church, VA 22042



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LCNV United Way affiliate #8356



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